



CUSTOMER RETURNS FORM

When returning any items to us please fill in this form so that we can match the item up to your order and process the return as quickly as possible.

Customer Name:

Customer Address:

Customer Phone No:

Please tick where you purchased the product from:

In Store ___ Telephone ___ Johns Cross Website ___

Ebay ___ Amazon ___ Show ___ (please specify which show) _____

Order Date: _____ Return Date: _____

Order Number: _____

Product Code: _____

Product Name: _____

Reason For Return: _____

If on Inspection it is agreed, were you hoping for a replacement or refund? _____

If you are returning an item to us that is not damaged or faulty please return it in the original packaging and in a saleable, unused condition or a refund may not be given. Please do not write on the product or its box but make sure there is suitable packaging around it to protect it. To give us any additional information or instructions please also attach a covering letter.

**Please send this form back with the returned product to the following address – Jaycross LTD, 1 Haywood Way, Ivyhouse Lane, Hastings, East Sussex TN35 4PL.
For more information call 01424 437525.**