



Battle Road (A21), Robertsbridge, East Sussex TN32 5JJ
 Telephone (01580) 881288 Fax (01580) 883070
www.johnscross.co.uk

CUSTOMER RETURNS FORM

If you are returning an item to us that is not damaged or faulty please return it in the original packaging and in a saleable, unused condition or a refund may not be given. Please do not write on the product or its box but make sure there is suitable packaging around it to protect it. To give us any additional information or instructions please also attach a covering letter. When returning any items to us, please fill in this form so that we can match the item up to your order and process the return as quickly as possible.

Please send this form back with the returned product to the following address:

Jaycross LTD
1 Haywood Way
Ivyhouse Lane
Hastings
East Sussex
TN35 4PL.

Please tick where you purchased the product from:			
In Store	<input type="checkbox"/>	Telephone	<input type="checkbox"/>
www.johnscross.co.uk	<input type="checkbox"/>	eBay	<input type="checkbox"/>
Order No.			
Contact Name			
Contact Number			
Return Date			
Product Code			
Product Description			
Reason for Return			
If on inspection it is agreed, were you hoping for an alternative, replacement or refund?			<input type="checkbox"/>

For more information call 01424 437525

Sales
 Fax: 01580 883070
sales@johnscross.co.uk

Workshop
 Fax: 01580 883071
workshop@johnscross.co.uk

Accessories
 Fax: 01580 883070
accessories@johnscross.co.uk

Hire
 Fax: 01580 883070
hire@johnscross.co.uk

Accounts
 Fax: 01580 883074
accounts@johnscross.co.uk

A Division of Jaycross Ltd – Registered Office Address: The Courthouse, Erfstadt Court, Denmark Street, Wokingham, RG40 2AY

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